

## **PRIVACY STATEMENT**

We (Tomatoworld) believe that protecting the privacy of our customers and website visitors is essential. Therefore, we believe it is important to ensure that our service is personal, committed and open. We are therefore constantly looking for ways to improve our services and tailor them to your personal needs. This includes careful handling of personal data.

We therefore process and secure personal data with care. In doing so, we comply with the applicable laws and regulations relating to the protection of personal data.

### **Collecting and processing personal data**

We collect the following personal data that you make known to us directly or indirectly, for example in the context of purchasing products or services, creating and using an account or visiting our websites.

**Name and contact details:** We use your name, job title and contact details, such as address, telephone number and e-mail address, to communicate with you about the execution of the agreed services and the delivery of products.

**Payment details:** we use your payment details, such as bank account number and credit card details, to process payments (to the extent applicable within the framework of the agreement concluded with you).

**Visitor data:** We keep visitor data in a database. This concerns the origin and target group of our visitors. The purpose of this is to be able to optimise our service and customer experience.

To collect statistics, we use the anonymised version of Google Analytics. These statistics do not contain any personal or demographic data.

Tomatoworld posts a photo and a visit report of visits on our social media if permission has been given on the appropriate form. Photos for which consent is given are stored in our photo database.

### **Cookie policy**

In offering our services, we make use of cookies. A cookie is a small text file that is placed on the hard drive of your computer when you visit the website. A cookie contains data so that you can be recognised as a visitor each time you visit the website. It is then possible to adjust the website especially for you and/or to make it easier for you to log in.

You can always disable cookies in your browser without this having far-reaching consequences for the use of the website. The consequence may be, however, that certain parts are less or no longer accessible to you.

Amongst other things, we use cookies for web analysis services (such as Google Analytics). These cookies give us insight into the visits to our websites by providing information about visitor numbers, popular pages and topics. This enables us to tailor our communication and information to the needs of the website visitors.

### **Forms on the website:**

Various sections of this website contain forms which ask for personal data. These personal data are only used for the purpose for which you have submitted your request and are not shared with third parties.

### **Links to other websites**

Tomatoworld websites may contain links to external websites and organizations. Tomatoworld assumes no responsibility with regard to the use of your information by these organizations. Please read the privacy statement of the website that you visit.

### **Reviewing, Changing, or Deleting Data**

You have the right to access, correct or delete your personal information. You also have the right to withdraw your permission for data processing or to object to the processing of your personal data by Stitching Tomatoworld and you have the right to data portability. This means that you can request us to send the personal data we have on you in a computer file to you or another organisation named by you.

You can contact us by email at: [reservering@tomatoworld.nl](mailto:reservering@tomatoworld.nl) if you

- request access to the personal data we have collected from you;
- request rectification, removal or blocking of your personal data;
- object to the use of your personal data;
- submit a complaint about the processing and/or use of your personal data.
- Want to know more about the security of your personal data

To ensure that the request for inspection is made by you, we ask you to send a copy of your identity document with the request. Make in this copy your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and Citizen Service Number (BSN) black. This is to protect your privacy.

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We will respond to your request as quickly as possible, but no later than four weeks.



We use security procedures, among other things, to prevent unauthorised persons from gaining access to these data or personal data from being lost.

### **Security of data**

We take the protection of your data seriously and take appropriate measures to prevent abuse, loss, unauthorised access, unwanted disclosure and unauthorised changes. If you have the impression that your data is not properly secured or if there are indications of misuse, please contact our AVG Contact via [marcom@tomatoworld.nl](mailto:marcom@tomatoworld.nl).

### **Modification of privacy statement**

We reserve the right to amend this privacy statement. By using our services after this date, you agree to the latest version of our privacy statement. The current Privacy Statement was updated on 24 May 2018